



# Selling Terms and Conditions

FOR CUSTOMERS SELLING TO PUJA PRIME MOTORS

## Introduction

Welcome to Puja Prime Motors! We are committed to providing a transparent and customer-centric experience when you choose to sell your vehicle to us. The terms and conditions that govern the sale of vehicles to Puja Prime Motors, including trade-ins, sell on behalf, vehicle valuation, and cash payment policies. We encourage you to read this document carefully to understand your rights and our obligations.

## Vehicle Valuation

Our vehicle valuation process is designed to be fair and accurate, taking into account several key factors:

- **Market Value:** We assess the current market value of your vehicle based on make, model, year, and mileage.
- **Condition:** A thorough inspection of your vehicle's condition, including its mechanical, cosmetic, and structural integrity.
- **Vehicle History:** We review the vehicle's history report to identify any accidents, damages, etc
- **Demand:** Current market demand for your specific vehicle model.

### Important Considerations:

- The valuation provided is an *estimate* and is subject to change upon physical inspection.
- We reserve the right to adjust the valuation based on any undisclosed issues or discrepancies discovered during the inspection process.
- You are welcome to provide any relevant documentation, such as service records, to support your vehicle's value.

## Trade-In Policy

If you are purchasing a vehicle from Puja Prime Motors, you have the option to trade in your current vehicle. The trade-in value will be applied towards the purchase price of your new vehicle.

## Process:

1. **Valuation:** Your trade-in vehicle will undergo the vehicle valuation process as described above.
2. **Offer:** We will provide you with a written offer for your trade-in vehicle.
3. **Acceptance:** If you accept the offer, the trade-in value will be credited towards your new vehicle purchase.
4. **Documentation:** You will need to provide the necessary documentation, including the vehicle logbook/supporting documents, registration, and any charged/ Finance release documents (if applicable).

## Responsibilities:

- You are responsible for providing accurate information about your trade-in vehicle.
- You must ensure that the vehicle is free of any liens or encumbrances, unless otherwise agreed upon in writing.
- Puja Prime Motors is not responsible for any personal belongings left in the trade-in vehicle after the sale is complete.

## Sell on behalf Policy

Sell on Behalf allows you to leverage Puja Prime Motors' expertise and resources to sell your vehicle. We will market and sell your vehicle on your behalf, and you will receive a portion of the sale price.

## Process:

1. **Agreement:** We will enter into a consignment agreement that outlines the terms and conditions of the consignment, including the sale price, commission rate, and duration of the agreement.
2. **Preparation:** We will prepare your vehicle for sale, including cleaning, detailing, and any necessary repairs (subject to your approval).
3. **Marketing:** We will market your vehicle through our online and offline channels.
4. **Sale:** Upon the sale of your vehicle, we will remit the agreed-upon amount to you, less our commission.

## Responsibilities:

- You retain ownership of the vehicle until it is sold.
- You are responsible for maintaining insurance coverage on the vehicle during the consignment period.
- Puja Prime Motors will exercise reasonable care in handling your vehicle, but is not responsible for damage or loss due to events beyond our control.

## Cash Payment Policy

Puja Prime Motors offers cash payments for vehicles that meet our purchasing criteria. Our cash payment policy ensures a quick and efficient transaction.

## Process:

1. **Valuation:** Your vehicle will undergo the vehicle valuation process as described above.
2. **Offer:** We will provide you with a written offer for your vehicle.
3. **Acceptance:** If you accept the offer, we will prepare the necessary paperwork.
4. **Payment:** Upon completion of the paperwork and verification of ownership, we will issue a cash payment for the agreed-upon amount.

## Requirements:

- You must provide valid identification and proof of ownership.
- The vehicle must be free of any liens or encumbrances, or you must provide documentation demonstrating the lien has been satisfied.
- All owners listed on the title must be present to sign the transfer documents.

## Transparency and Customer Rights

Puja Prime Motors is dedicated to transparency and upholding your rights as a customer. We are committed to:

- Providing clear and accurate information about our policies and procedures.
- Treating all customers with respect and fairness.
- Addressing any concerns or complaints promptly and professionally.
- Complying with all applicable laws and regulations.

If you have any questions or concerns about our selling terms and conditions, please do not hesitate to contact us. We are here to assist you.

## Summary

This document outlines the terms and conditions for selling your vehicle to Puja Prime Motors. It covers vehicle valuation, trade-ins, consignment, cash payments, and our commitment to transparency. By understanding these policies, you can confidently navigate the process of selling your vehicle with us.