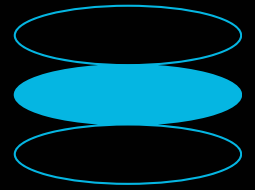




PRIVACY POLICY AND TERMS & CONDITIONS

Puja Prime Motors



Privacy Policy

At Puja Prime Motors, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, store, and protect your personal information when you use our services, including buying, selling, trade-ins, sell on behalf, and vehicle valuation.

Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, address, phone number, email address, driver's license, and National ID Number (where required for specific transactions).
- **Vehicle Information:** Vehicle documentation, vehicle history, service records, and vehicle specifications.
- **Financial obligations:** If the car has been charged elsewhere. (if applicable).

How We Use Your Information

We use your information for the following purposes:

- **Service Delivery:** To provide you with our services, including processing purchases, sales, trade-ins, sell on behalf, and vehicle valuation.
- **Customer Support:** To respond to your inquiries, provide assistance, and resolve issues.
- **Marketing:** To send you promotional offers, updates, and other marketing communications (with your consent).
- **Legal Compliance:** To comply with legal obligations and regulations.
- **Improvement of Services:** To analyze website usage data and improve our services and customer experience.

Data Storage and Security

We take the security of your personal information seriously. We implement industry-standard security measures to protect your data from unauthorized access, disclosure, alteration, or destruction. These measures include:

- **Encryption:** Using encryption to protect sensitive data during transmission and storage.
- **Access Controls:** Limiting access to personal information to authorized personnel only.
- **Regular Security Audits:** Conducting regular security audits and vulnerability assessments.
- **Secure Storage:** Storing personal information on secure servers

Terms and Conditions

These Terms and Conditions govern your use of Puja Prime Motors' services, including buying, selling, trade-ins, sell on behalf and vehicle valuation. By using our services, you agree to these terms.

Buying and Selling Vehicles

- **Vehicle Condition:** All vehicles are sold "as is," "where is" unless otherwise stated in writing. We make reasonable efforts to accurately describe the condition of vehicles, but we are not responsible for undisclosed defects.
- **Pricing:** Vehicle prices are subject to change without notice. Prices do not include taxes, registration fees, or other applicable charges.
- **Payment:** Payment must be made in full before taking possession of a vehicle. We accept various forms of payment, including cash, check, lipa pole pole and vehicle financing.
- **Sales Contracts:** All sales are subject to a written sales contract, which outlines the terms of the sale.

Trade-Ins and Consignment

- **Trade-In Value:** Trade-in values are based on current market conditions and vehicle condition. We reserve the right to adjust trade-in values based on inspection.
- **Sell on behalf Agreements:** Sell on behalf sales are subject to a written sell on behalf agreement, which outlines the terms of the sell on behalf , including commission rates and responsibilities.

Vehicle Valuation

- **Valuation Accuracy:** Vehicle valuations are estimates and are not guarantees of the actual selling price. Actual selling prices may vary based on market conditions and other factors.
- **Valuation Basis:** Valuations are based on information available at the time of the valuation, including vehicle condition, mileage, and market data.

Business Responsibilities

Puja Prime Motors is responsible for:

- Providing accurate and transparent information about our services.
- Complying with all applicable laws and regulations.
- Protecting your personal information in accordance with our Privacy Policy.
- Addressing customer concerns and resolving issues in a timely manner.

Contact Information

If you have any questions or concerns about our Privacy Policy or Terms and Conditions, please contact us at:

Puja Prime Motors

0722 206 547

0722 301 643

Summary

This document outlines Puja Prime Motors' commitment to protecting customer privacy and establishing clear terms and conditions for using our services. We prioritize transparency, customer rights, and responsible business practices in all our operations. By understanding these policies, customers can have confidence in their interactions with Puja Prime Motors.